

Overview

Please note we are only investigating what information people were provided with in relation to *commuting* a portion of their pension.

We will not be considering issues relating to indexation of the DFRDB, or any other aspects of the scheme as it was established by the Parliament. We ask that you confine your response to information that you received about commutation.

If there are questions you cannot answer, you can still provide whatever information you are able. If you have copies of documents that you were provided, please submit these along with your completed form.

We are asking for some personal information, however we will only use your service information to see if there are trends about where information was provided to ADF members. We will only use your contact information to acknowledge receipt of your submission, or to contact you to seek clarification of any information if required. You do not need to provide your personal information, but we will not be able to contact you if you do not.

Our preferred method of receiving this form is via email: DFRDB.investigation@ombudsman.gov.au. If, due to the size of the documents you wish to provide you are unable to send using email, please contact us at DFRDB.investigation@ombudsman.gov.au for assistance. If you require assistance to access and/or complete this form, please contact us on 1300 362 072.

Submissions will close on **30 June 2019**.

The Ombudsman investigates in private and therefore submissions will not be published.

Personal details

Name

Contact email (or post if email not available)

Service

Corps/Mustering/Rating

Unit

Questionnaire

1. Are you a member of DFRDB?

Y N

2. Have you commuted a portion of your DFRDB pension? If yes, when did you do this?

3. When you were a serving ADF member did you receive advice or information about DFRDB?

Y N

4. What information did you receive about your option to commute a portion of your pension?

5. How did you receive that information? (e.g. was it a brochure, a letter, at a briefing?)

6. When did you receive that information?

7. Who gave you that information? (e.g. was it someone from DFRDB or another ADF member?)

8. What did you understand to be the effect of commutation? On what basis did you reach this understanding?

9. Do you believe that reliance on this information caused you detriment? If yes, please provide a very brief description.
10. Did you seek financial advice about commuting that portion of your pension from someone outside of the ADF or DFRDB?
11. How much time passed between you receiving the information and you commuting part of your pension?
12. Is there any other information you wish to provide relevant to our investigation?

Thank you for your participation in this process.